

Dear Valued Partners,

These are truly unprecedented times. It is vitally important that we remain focused. We continue to put into practice all the safety measures and precautions set forth by the CDC and our local communities. We at Nu-Tier Brands are equally focused on working with our customers to also protect your health and the health of your business. The entire petroleum and energy industry has been classified as "critical infrastructure" and that our companies are "essential and life sustaining". We have repositioned and adopted where necessary, while fully equipping our team to function safely and effectively to serve our customers.

Nu-Tier Brands continues to operate efficiently. Some necessary modifications for deliveries and shipments are being instituted to minimize any potential exposure to personnel and to help overcome industry challenges. Any additional changes will be communicated quickly so that we may assist you.

Together we shall persevere through these challenging times and be stronger because of our creativity and resiliency. We are "OPEN" for business and our remarkably dedicated employees are available to assist you with maintaining your business operations. Please do not hesitate to reach out to any of us with any questions.

Regards,

Lou Polsinello III

Lou Polsinello III President & Chief Operating Officer